

KANSAS BOARD OF REGENTS
Student Insurance Advisory Committee
MINUTES
September 6, 2017

The September 6, 2017 meeting of the Student Insurance Advisory Committee (SIAC) was called to order at 12:30 p.m.

Members in Attendance:

Diana Malott, KU
Sheryl McKelvey, WSU

Mary McDaniel, ESU
Madi Vannaman, KBOR

Members Participating by Telephone:

Diana Kuhlmann, COBO (Chair)
Valerie Noack, KUMC
Carol Solko-Olliff, FHSU

Karen Kirk, PSU
Jim Parker, KSU
Caroline Fuss, KSU Student

Also present at the meeting was Theresa Schwartz, KBOR. Others participating by phone were Sharon Maike, KSU; Mary Karten, KU; Dale Burns and Matt Brinson, UHCSR. KSU student member James Krotz was unable to attend.

Introductions

Diana Kuhlmann, Vice President of Administration and Finance at Emporia State University, is COBO's representative this academic year and will chair the SIAC. The student representatives for this academic year are Caroline Fuss and James Krotz, with KSU.

Minutes

The minutes from the May 3, 2017, meeting were approved.

Utilization Summary –

Matt Brinson reviewed the draft UHC New Client Reporting that will be used for future KBOR reporting and confirmed that the data in the report was just for example and not actual KBOR data.

Carol Solko-Olliff requested a breakdown for enrolled international students. Dale Burns stated that breakdown will be provided but it will not capture international students enrolled in the graduate student plan. Sheryl McKelvey asked for breakdown by university and Dale Burns confirmed that breakout will be provided. As the report will be lengthy, Dale Burns asked for input on which information/pages the universities would like to have university specific information about and the remaining information/pages would reflect system info.

Jim Parker stated that he really liked the format as the data is easy to interpret and read, and is fairly intuitive. His stated preference is to have comparative data from the other universities. Dale Burns stated they will look at prior reports to see what data was compared. Diana Malott asked whether a list previously provided to UHC-SR that reflected information desired to be broken out for the plan, particularly on demographic information, would be included in the report. Dale Burns stated they had not yet incorporated any of the prior suggestions but would be doing so.

Diana Malott stated that she was not sure whether all of the network utilization information is needed in this type of report; the overall number is important to have, but not the breakout. She also commented that the printing is light and spread out which made the information difficult to read. Dale Burns responded that they will collapse the utilization by charge category report. Jim Parker stated that he could go either way

and would defer to whatever worked best for the group, but he liked the fact that, when looking at cause code category, the information was easy to see and comprehend. Dale Burns stated that the report would reflect utilization by cause code modification by largest amount paid first instead of alphabetical. He will also look at whether comparison data, from other systems, could be included in the report. The goal is to have a report with KBOR data done by the December meeting.

UHC Waiver Audit Services

Matt Brinson reviewed the new waiver audit services being performed by ECI and the high-level reports as of August 27, 2017.

Diana Malott and Jim Parker both mentioned that the process has been very smooth and that their campuses are very happy with ECI and the work they performed on very short notice, as the customer service has been absolutely exceptional.

Diana Malott stated that the health centers need copies of insurance cards for those students who were granted waivers and asked if there is a way to secure those cards as soon as possible. Matt Brinson will follow-up for all of the campuses utilizing ECI.

Sheryl McKelvey asked whether feedback from the international program offices had been solicited to determine their perspective on the ECI process. None of the campuses have asked for that feedback.

Diana Malott noted that at KSU and ESU, ECI is performing both “waiver and eligibility” work and at KU and KUMC “waiver” work only. Dale Burns will follow-up with ECI to get clarification about any differences in the work being performed.

Good of the Order

No items were discussed.

Future SIAC meetings

Future SIAC meeting tentatively scheduled for 12:30, KBOR Board Room

1. Wednesday, December 6, 2017
2. Wednesday, February 7, 2018