KANSAS BOARD OF REGENTS Student Insurance Advisory Committee MINUTES December 2, 2020

The December 2, 2020, meeting of the Student Insurance Advisory Committee (SIAC) was called to order at 12:30 p.m.

Members Participating by Video Conference Call:

Doug Ball, PSU, COBO rep, Chair Chelsea Dowell, KSU Mary McDaniel-Anschutz, ESU Suraj Shankar, KUMC student Karen Worley, PSU Matt Anderson, KUMC Diana Malott, KU Sheryl McKelvey, WSU Carol Solko-Olliff, FHSU

Brayden Soper, ESU student, was not able to participate. Also participating were Dale Burns, Matt Brinson and Traci Martin, UHC-SR; Jennifer Dahlquist, MHEC; Julene Miller, KBOR; Melissa Cole, KU; and Maria Beebe, KSU.

Amber Graham-Roberts, who is the Director of Graduate Affairs and Liaison to the Professional Schools at the University of Kansas, was introduced and welcomed as KU's representative on the SIAC, taking the place of Diana Malott who is retiring.

Minutes

The minutes from the September 2, 2020, and September 30, 2020, meetings were approved.

ECI Waiver Report

Matt Brinson asked if there were any comments or questions about the ECI data. Sheryl McKelvey shared that a WSU financial operations employee wanted to share their experience and perspective that ECI is very responsive, provides great service and has brought great value to the waiver process.

UHC-SR Reports

Matt Brinson provided a high-level overview of the UHC-SR reports through October 2020. Membership is slightly down, especially with international student enrollment, and that is true with all UHC-SR clients.

Good of the Order

- 1. Sheryl McKelvey, WSU, wanted UHC-SR to be aware of issues encountered with Option 3 (graduate students) and the Partner Center. Other campuses, including KU and KSU have experienced the same issues in that information in the portal was not accurate and when questions were raised, payment documentation had to be provided to clear up the issues. Dale Burns requested that information be provided and that, in the future, issues like this can be brought to his and Matt Brinson's attention for quicker resolution.
- 2. Dale Burns provided an update about the PY 21-22 renewal, indicating that they have been in discussions with UCH-SR's legal and compliance and a redline document should be available before December 15th and that UHC-SR is currently preparing to start the filing process.
- 3. In response to an inquiry by Sheryl McKelvey, Matt will connect with ECI to see if there are efficiencies that would get international students into the UHC-SR system quicker as ECI has been communicating with KU about this same item.
- 4. Dale Burns shared that the current emergency provisions paying 100% for COVID testing go through 1/20/21. UHC-SR's policies cover testing whenever it is medically necessary. After 1/20/21, the testing would be subject to any deductible and coinsurance under the standard policy provisions.

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- 5. Chelsea Dowell, KSU, asked about the status of dependents being covered under the student insurance plan. Dale Burns shared that the 17-18 and 18-19 plan years showed large dependent claim payments and that trend changed with the 19-20 plan year. Additionally, graduate and international students in particular may want to cover dependents. Because the dependent claims experience has not dramatically impacted the student premium, the decision was to continue dependent coverage. This may need to be revisited if the dependent claims experience changes and impacts the student premium rate.
- 6. Jennifer Dahlquist, MHEC, shared that Diana Malott received MHEC's Outstanding Service Award for her 11+ years of service to MHEC, including her membership on its Student Health Benefits Advisory Committee since its inception in 2009, and as KBOR's representative as a founding member of MHECare. Diana's contributions as a champion for student health and in collaborating with other compact regions to expand MHECare were noted. Diana will be missed!

Future SIAC meetings

Future SIAC meetings tentatively scheduled for 12:30 (unless otherwise stated below):

- A. Wednesday, February 3, 2021
- B. Wednesday, May 5, 2021
- C. Wednesday, September 1, 2021